INTERNATIONAL HEALTH, SAFETY AND EMERGENCY RESPONSE

http://www.eap.ucop.edu/ForParents/Pages/health_safety.aspx
Unit responsibilities:

- Develop materials to educate UCEAP students (and parents) regarding potential risks and relevant health and safety precautions
  - UCEAP website
  - Program Guides and Guide to Study Abroad
  - Pre-Departure and onsite orientations

- Train new UCEAP directors, partners, onsite staff/faculty (in person and remotely) on health and safety topics

- Identify strategies and tools to minimize the impact of risk
INTERNATIONAL HEALTH, SAFETY & EMERGENCY RESPONSE UNIT

Unit responsibilities:

- Develop protocols and share best practices for responding to emergencies and managing student health and safety
- Consult with UCEAP Regional Teams, Study Centers, Partners, and Campuses
- Liaise with insurance, security and assistance providers to manage risk and facilitate student safety
- 24/7 global monitoring, including news and intelligence alerts
- 24/7 emergency response team
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STUDENT SAFETY ABROAD

- Read pre-departure materials
- Disclose health conditions
- Participate in orientations
- Create a communication plan
- Create a personal safety plan
- Be aware of risks; remain aware
- Watch out for each other
- Adhere to UCEAP policies and recommendations of onsite staff
- Make good choices
STUDENT SAFETY ABROAD

- Guide students to the right program for them
- Deliver pre-departure orientations
- Facilitate pre-departure preparations
- Provide appropriate resources
- Facilitate a healthy/safe experience for all participants
  - Education/training
  - Policy development / enforcement
  - Risk assessment
  - Emergency preparation
  - Consultation
- Monitor and follow world events
- Manage emergency response
STUDENT SAFETY ABROAD

- Assess and mitigate program risks
- Plan and prepare for emergencies
- Respond to student incidents
- Facilitate a healthy/safe experience for all participants
  - Onsite orientation
  - Student policy compliance
  - Student advocacy
- Communicate with students
  - Send security alerts / notices
  - Safety check-ins
- Manage emergencies on the ground
Everyone is Responsible

Students

UCEAP Staff / Partners Abroad

UCEAP / Campus EAP
COMMON ISSUES ABROAD

- Substance abuse
- Anger management
- Disregard of others: students, authorities, host families
- Property crime
- Not following policies; not considering consequences
PARTNERS DURING AN EMERGENCY

Regional Director
24/7

Staff Abroad/Partners

IHS&ER
24/7

PROGRAM SPECIALIST

UCEAP 24/7 Emergency #
805.893.4762
## Expert and Reliable Information Sources

- Security professionals at over 60 other U.S. institutions with worldwide educational programs
- Regional Analysts from the Overseas Security Advisory Council (OSAC), a division of the Bureau of Diplomatic Security in the U.S. Department of State
- U.S. Consular Affairs officials
- Local U.S. Embassy Regional Security Officers
- University of California Office of the President Risk Services
- iJET Integrated Risk Management
- UCEAP staff in California and abroad, partners abroad
- Other US Institutions with Programs in the Country/Region
- United Healthcare Global
¡JET INTERNATIONAL INTEGRATED RISK MANAGEMENT

- Travel Risk Management
- Global Intelligence
- Threat-based Contingency Planning

UCEAP
UNIVERSITY OF CALIFORNIA
EDUCATION ABROAD PROGRAM
This site is sponsored by the Office of the President, Department of Risk Services, University of California.

**ALERTS: DETAIL**

1. Elevated measles activity reported in London, UK. Confirm immunization status, emphasize hand hygiene.

Locations affected by this alert: **England - London**

This alert began 05/04/16 16:54 GMT and is scheduled to expire 05/31/16 23:59 GMT.

- Disease: Measles
- Affected Area: London
- Cases: 126
- Period: March-May 2016
- Transmission: Respiratory (coughing, sneezing, speaking)

**Summary**

Health officials declared a measles outbreak in London on April 29 due to a recent surge in cases since March. As of May 1, more than 125 measles cases had been reported in London since March 7. According to media reports, most of the cases occurred in people aged 15 years or older. The risk of infection is highest in the following boroughs: Bromley, Hammersmith and Fulham, Hounslow, and Lambeth [map].

**Background and Analysis**

Measles is a very contagious viral disease that is effectively prevented with the measles vaccine. According to international officials, an average vaccination rate of at least 92 percent is needed to prevent wider community transmission. The national vaccination rate in permanent residents in the UK since 2011 has been approximately 92 percent. However, according to media reports, the immunization rate in London is the lowest in the UK, with a vaccination rate of only 87 percent.
UCEAP TRAVEL INSURANCE

- Medical
- Non-medical
- Health Emergency Assistance